

30 November 2022

**Constantia Insurance Company Limited (In Liquidation) (CICL) –  
Reminder and Clarification of the deadline to submit Insurance Claims in terms of an  
Insurance Policy**

Dear Partners

In our previous communications we noted a deadline of **30 November 2022 (today)** for the submission of all CICL Insurance Claims. Please note the following:

1. **To meet this deadline, all you (Broker on behalf of their Policyholder or Policyholder themselves) need to do** is ensure that all Insurance Claims and supporting claim documentation is sent to the correct email address listed below:
  - Personal lines claims - [plclaims@constantiagroup.co.za](mailto:plclaims@constantiagroup.co.za)
  - Commercial lines claims - [clclaims@constantiagroup.co.za](mailto:clclaims@constantiagroup.co.za)
2. **You do not need to** have received a Validation of Loss (VOL) document by the 30<sup>th</sup> of November 2022. This date is only the deadline for the submission of your insurance claim(s). All the submitted insurance claims will need to be processed after the deadline. If you have not received a VOL within 6 weeks of submission, you may then follow up by sending an enquiry to the email address that you initially sent your insurance claim(s) to.
3. **You do not need to** have lodged your **Liquidation Claim(s)** against the Estate of CICL by the 30<sup>th</sup> of November 2022. No deadline has been communicated in this regard. A cut-off date for the submission of Liquidation Claims against the insolvent estate will be communicated during the first quarter of 2023. Please read through our previous [communication circulated on the 17<sup>th</sup> of November](#) for the detailed process on how to lodge Liquidation Claims.

We thank you for your continued co-operation during the Liquidation process. If you experience any technical difficulties with the portal(s), please send an email to [claims-technical@constantiagroup.co.za](mailto:claims-technical@constantiagroup.co.za).

Kind regards,  
**Messrs Cloete Murray and Zaheer Cassim**  
**(CICL Provisional Liquidators)**